



# SafeNet MobilePASS for Mac OS X by Gemalto

## CUSTOMER RELEASE NOTES

**Version:** 8.4  
**Build:** 32  
**Issue Date:** 19 July 2015  
**Document Part Number:** 007-013044-001, Rev. B

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## Product Description

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SafeNet MobilePASS for Mac OS X by Gemalto is a one-time password (OTP) software authentication solution that combines the security of proven two-factor strong authentication with the convenience and simplicity of OTPs generated on a Mac computer.

## Release Description

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SafeNet MobilePASS 8.4 for Mac OS X by Gemalto introduces support for MobilePASS on Mac OS X computers.

## Main Features

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**SafeNet MobilePASS 8.4 for MAC OS X includes the following features:**

- Support for Gemalto's SafeNet Authentication Service (Cloud and PCE) management platform
- Support for MAC OS X versions 10.9 and 10.10
- Available from the Mac App Store for easy deployment
- Enhanced UI
- Support for Time based (TOTP), Event based (HOTP) and C-R (OCRA) tokens
- Security enhancements for Time and Event-based tokens
- Default token name is taken from the user name as configured in SAS
- Support for FIPS 140-2 Level 1 cryptographic libraries

## Compatibility and Upgrade Information

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### Interoperability

### Operating Systems

SafeNet MobilePASS 8.4 for Mac OS X runs on the following operating systems:

- Mac OS 10.9 and 10.10

## Authentication Management Systems

SafeNet MobilePASS for Mac OS X is supported by the following SafeNet authentication platforms:

- Gemalto's SafeNet Authentication Service (SAS) Cloud
- Gemalto's SafeNet Authentication Service (SAS) PCE/SPE 3.4 and later
- Gemalto's SafeNet Authentication Manager (SAM) 8.2 - latest Hotfix
- Gemalto's SafeWord Premier Access (SPA) Solaris 3.2.1.06 and later
- Gemalto's SafeWord Premier Access (SPA) Linux 3.3.1. and later
- Gemalto's SafeNet Authentication Manager Express (SAMx) 8.1 and later

## Prerequisites

### Removing SafeNet MobilePASS 8.4 for Mac OS X, Customer Preview

If you ran **SafeNet MobilePASS 8.4 for Mac OS X, Customer Preview**, remove it before installing the **SafeNet MobilePASS 8.4 for Mac OS X general availability (GA)** release.

**To remove SafeNet MobilePASS 8.4 for Mac OS X, customer review:**

1. Delete the MobilePASS application as follows:
  - a. Right click the **MobilePASS.app** file and select **Move to Trash**.
  - b. Right click the **Trash** icon and select **Empty Trash**.
2. Delete the container as follows:
  - a. Select **[User]>Library>Containers**
  - b. Right click on **com.safenet.mobilepass.mac** and select **Move To Trash**
  - c. Right click the **Trash** icon and select **Empty Trash**.



**NOTE:** If attempting to empty the trash fails, restart the computer and attempt to empty the trash again.

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## Product Documentation

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The following product documentation is associated with this release:

- SafeNet SafeNet MobilePASS 8.4 for Mac OS X by Gemalto User Guide

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

## Support Contacts

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If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or SafeNet Customer Support. SafeNet Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between SafeNet and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
Address	SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017, USA	
Phone	US	1-800-545-6608
	International	1-410-931-7520
Technical Support Customer Portal	<a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a> Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base.	