

eToken PRO Anywhere

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the eToken PRO Anywhere token.

Distribution: SafeNet / Gemalto Sales, Distributors, Resellers and Existing Customers

Product Relevancy:

This bulletin is relevant for customers using:

- eToken PRO Anywhere
- eToken PRO Anywhere software solution

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Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the eToken PRO Anywhere token and the eToken PRO Anywhere software solution.

Gemalto is committed to providing our customers the most advanced authentication technologies. As we continue our investment in these products, Gemalto will transition the eToken PRO Anywhere token and the eToken PRO Anywhere software solution (refer to “Replacement Products”). Gemalto has developed a plan to ensure current customers experience a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the eToken PRO Anywhere and the eToken PRO Anywhere software solution End of Sales process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	January 30, 2016	
END-OF-SALES (EOS)	January 31, 2016	<p>Due to the limited availability of hardware components, Gemalto will fulfill LTB orders as follows:</p> <ul style="list-style-type: none">• Gemalto will make every effort to fulfill all orders placed during the LTB period.• Orders placed during the LTB period will be processed on a first-come first-served basis• Orders will not be accepted after the LTB end date
END-OF-LIFE (EOL)	January 31, 2017	

Middleware Support

New releases of SafeNet Authentication Client will continue to support hardware tokens that have been declared End of Sale for three years from the token EOS date. After this three year period, EOS tokens will continue to be fully supported on the previous middleware version for another 12 months and for the next 12 months after the full support ends will receive Good Faith support.

RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement products (see Section 3 for more details on replacement products).

RMAs for products under warranty will be performed only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

End of Sale Part Numbers

Following is a list of end of sales products and part numbers:

Number	Description
909-000185-001	eToken, Anywhere, Java/72K, FW4.0.10, Applet 1.1.25, Plug, eToken, Blank, ID(HEX)
909-012102-002	eToken, Anywhere, Java/72K, FW4.0.10, Applet 1.1.25, Plug, Blue, eToken, FIPS initialized
909-012103-002	eToken, Anywhere, Java/72K, FW4.0.10, Applet 1.1.25, Plug, Blue, eToken, FIPS, Level 3
909-014110-002	eToken, Anywhere, Java/72K, FW4.0.10, Applet 1.1.25, Plug, Blue, eToken, EM4102 (125KHz)
909-020414-002	eToken, Pack, Starter, PRO, Anywhere, 5 Tokens
909-021439-002	eToken, Anywhere, Java/72K ,FW4.0.10,Applet 1.1.25,Plug,Blue,ID (HEX),FIPS Level 3 (Mask8)
909-022216-002	eToken, Anywhere, FW4.0.10, Applet 1.1.25, Plug, eToken, (Mask8)
909-022279-002	eToken, Anywhere, Java/72K – Customer Customized
909-022306-002	eToken, Pack, PRO Anywhere, 10 Tokens, RMA
909-022505-002	eToken, Anywhere, Java/72K - Customer Customized
909-022765-003	eToken, Anywhere, Java/72K - Customer Customized
909-023144-002	eToken, Anywhere, Java/72K, FW4.0.10, Applet 1.1.25, Plug, eToken, FW burned at Silabs
909-023585-002	eToken, Anywhere - Customer Customized

Table 1: eToken PRO Anywhere EOS Part Numbers

Replacement Products

Gemalto is offering two possible replacement products for the eToken PRO Anywhere software solution and the eToken PRO Anywhere token, as follows:

- SafeNet eToken 5110 HID hardware token
- SafeNet eToken 5110 hardware token combined with SafeNet Authentication Client Minidriver for Windows

The SafeNet eToken 5110 token series is due to be released in July 2015.

SafeNet eToken 5110 Product Information

Detailed product information as well as migration guidelines are available in the SafeNet eToken 5110 Migration Guide.

SafeNet eToken 5110 Partner Numbers and Pricing

Pricing and part numbers for the SafeNet eToken 5110 will be published in the Identity Protection Price List when the new token is released.

Token Customizations

For ordering customized authenticators, customers will need to submit a new Customer Product Branding (CPB) form in order to adapt customizations to the SafeNet eToken 5110. Please consult your account manager for lead times for fulfillment of customized authenticators as well as for more details on ordering considerations for replacement products.

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: <http://www.safenet-inc.com>.

Frequently Asked Questions

I'm currently using eToken PRO Anywhere authenticators; can I still use them after the EOS date?

Yes. Customers can keep using existing authenticators as the end-of-sale has no impact on existing operational authenticators being used.

Can I use eToken PRO Anywhere and SafeNet eToken 5110 authenticators in my system?

Yes. You can use a combination of authenticators in your environment. Existing users can keep using eToken PRO Anywhere authenticators while new users will use SafeNet eToken 5110.

Can I continue using the eToken PRO Anywhere software solution with the SafeNet eToken 5110?

The eToken PRO Anywhere software solution was developed specifically for the eToken PRO Anywhere token. As such, it will not be supported on the SafeNet eToken 5110 token. Customers who are seeking to maintain similar capabilities to those offered by the eToken PRO Anywhere software solution, are advised to assess the following alternatives:

- Using an SafeNet eToken 5110 HID formatted token. In this case customers may need to embed SafeNet's PKCS#11 HID library within their application.
- Using the SafeNet eToken 5110 together with the SafeNet Authentication Client Minidriver. The Minidriver is downloaded automatically from Microsoft upon token insertion, which allows deploying tokens with no client installation.

Will I be able to create ISO images for the SafeNet eToken 5110 token?

No

Will I be able to use ISO images currently in use with the SafeNet eToken 5110 token?

No

Is the SafeNet eToken 5110 token FIPS certified?

The SafeNet eToken 5110 is FIPS 140-2 L3 certified for the OS and the smartcard. Certification for the entire token boundary will be initiated after release.

We are currently using customized (branded) eToken PRO Anywhere authenticators, how will this impact us?

For customized authenticators, migrating to SafeNet eToken 5110 will require updating the customization/branding. Last Time Buys can be ordered based on the timeline provided in the announcement. Gemalto will be glad to work with customers on a migration plan to minimize the transition impact, and facilitate customizations. For help on this issue, please contact your account manager.