

Ezio Mobile Token

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS), Good Faith Support (GFS) and End-of-Life (EOL) plans for the following product:

- Ezio Mobile Token

Distribution: Gemalto Sales and Existing Customers

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Overview

The purpose of this bulletin is to announce End-of-Sale (EOS), Good Faith Support (GFS) and End-of-Life (EOL) plans for the following product:

- Ezio Mobile Token

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
END-OF-LIFE initial announcement	March 1, 2016	<ul style="list-style-type: none"> • Purchase orders accepted for software license from existing customers only with dedicated maintenance contract. • Support and Maintenance renewal until the GFS date • No new evolutions of the product except bug fixes and new OS version support
END-OF-SALES (EOS)	September 1, 2016	<ul style="list-style-type: none"> • Purchase orders accepted for software license from existing customers only with dedicated maintenance contract on a case by case basis • Support and Maintenance renewal until the GFS date • No new evolutions of the product except bug fixes and new OS version support
GOOD-FAITH-SUPPORT (GFS)*	March 1, 2017	<ul style="list-style-type: none"> • End of the standard Support and Maintenance contracts • Sales of replacement products on a case by case basis
END-OF-LIFE (EOL)	March 1, 2018	

End of Sale Part Numbers

Following is a list of end of sales products and part numbers:

- Ezio Mobile Token P/N : I1003421

Replacement Products

Gemalto is committed to providing our customers with the solutions that best meet their needs. As such, we are assessing alternative products that can offer capabilities similar to the ones offered by the products included in this End of Sale announcement. For further details, please consult with your Gemalto Account Manager.

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: <http://www.gemalto.com>

***GOOD-FAITH-SUPPORT (GFS):** Our normal support options include troubleshooting as well as software improvements. Most customers will transition from products during the normal support phase. However, after normal support ends, we will, at our discretion, offer good-faith support which entitles customers to help from our Client Services team for troubleshooting and workarounds but generally excludes any product updates. We will continue to provide support to the extent reasonably practicable without providing Major Releases, Minor Releases, or new evolution of the product.