# iKey 1000/1032

## END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- iKey 1000/1032

**Distribution:** Gemalto Sales, Distributors, Resellers and Existing Customers

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## Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- iKey 1000/1032

Gemalto is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Gemalto will transition the products listed above to the replacement products outlined in this document and detailed in the "Replacement Products" section.

Gemalto has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

## Key Dates

The following are key dates in the End of Sale process:

| Milestone | Date | Comment |
|---|---|---|
| LAST-TIME-BUY (LTB) | October 1, 2018 | |
| END-OF-SALES (EOS) | October 2, 2018 | Due to the limited availability of hardware components, Gemalto will fulfill LTB orders as follows: <br><br> • Gemalto will make every effort to fulfill all orders placed during the LTB period. <br><br> • Orders placed during the LTB period will be processed on a first-come first-served basis <br><br> • Orders will not be accepted after the LTB end date |
| END-OF-LIFE (EOL) | October 2, 2019 | |

## RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

## End of Sale Part Numbers

A full list of end of sale part numbers is available below.

| PNs | Item |
|---|---|
| 909-13006-006 | IKEY.1032.PI.USB.RED LABEL.ROHS |
| 909-13006-000 | IKEY.1032.PI.USB.UNLABELED.ROHS |
| 909-10007-832 | IKEY 1000 2-PACK,LUNA REMOTE PI,USB,ROHS |
| 909-000004-001 | IKEY 1000 10-PACK,LUNA REMOTE PED KEYS,PI,USB,ROHS |
| 909-000003-001 | IKEY 1000 10-PACK,LUNA PRODUCT,PI,USB,ROHS |
| 909-000004-002 | IKEY 1000 10-PACK,LUNA REMOTE PED;STM & AUDIT KEYS,PI,USB,ROHS |
| 909-10006-000 | IKEY.1000.PI.USB.UNLABELED.ROHS |
| 909-000070-000 | IKEY.1000.PI.USB.UNLABELED.ASSEMBLED IN USA.ROHS |
| 909-000070-006 | IKEY.1000.PI.USB.RED LABEL.ASSEMBLED IN USA.ROHS |
| 909-10006-101 | IKEY 1000,PI,USB,CUST.LABEL,NEC,ROHS |
| 909-10006-006 | IKEY.1000.PI.USB.RED LABEL.ROHS |
| 909-10006-016 | IKEY.1000.PI.USB.RED LABEL.IGT.ROHS |

Please consult with Product Management or your local account manager for any customized items.

## Replacement Products

| PNs | Item |
|---|---|
| 909-000437-002 | ETOKEN,SAFENET 5110+,JAVA/80K,BLACK,ID (HEX),HID |
| 909-000417-002 | ETOKEN,SAFENET 5110+,JAVA/80K,BLACK,ID (HEX) |
| 909-000436-002 | ETOKEN,SAFENET 5110+,JAVA/80K,BLACK,ID (HEX),NON-FIPS |
| 909-000486-002 | ETOKEN,SAFENET 5110+,JAVA/80K,BLACK,ID (HEX),CC |
| 909-000451-001 | ETOKEN,SAFENET 5110 FIPS,JAVA/80K,BLACK,ID (HEX) |

## Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: http://www.gemalto.com.