IDPrime MD 3810 Mifare 1K Cards
END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- IDPrime MD 3810 Mifare 1K smart cards

Distribution: Gemalto Sales, Distributors, Resellers and Existing Customers

Contents

Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- IDPrime MD 3810 Mifare 1K smart cards

The IDPrime MD 3810 Mifare 1K smart cards are based on an obsolete chip technology (Infineon SLE 66CLX1280PE). The most up to date IDPrime MD 3811 Mifare 4K (NXP P60D144J) is an equivalent product based on the most recent chip technology.

Gemalto is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Gemalto will transition the products listed above to the replacement products outlined in this document and detailed in the "Replacement Products" section.

Gemalto has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	December 30, 2018	Last date for ordering IDPrimeMD 3810 Mifare 1K
END-OF-SALES (EOS)	December 31, 2018	Due to the limited availability of hardware components, Gemalto will fulfill LTB orders as follows: • Gemalto will make every effort to fulfill all orders placed during the LTB period. • Orders placed during the LTB period will be processed on a first-come first-served basis • Orders will not be accepted after the LTB end date
End of standard Support	December 31, 2019	Standard technical support and RMA policy will be provided until December 31, 2019.
END-OF-LIFE (EOL)	December 31, 2020	From December 31, 2019 to December 31, 2020, technical support will be given on a Good Faith basis.

RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

End of Sale Part Numbers

Item Name	Reference
IDPrime MD 3810 Mifare 1K	O1035473

Important: This EOS is limited to the IDPrime MD 3810 Mifare 1K only.
The standard IDPrime MD 3810 remains available.

Replacement Products

IDPrime MD 3811 is proposed as replacement. It is available in the configuration Mifare 4K, equivalent to Mifare 1K with additional memory.

IDPrime MD 3811 is supported by **IDGo 800 since v1.2.6**, and by **SAC since v10.2**

See technical specification in the IDPrime MD 3811 Product Brief

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: http://www.gemalto.com.