

SafeNet Authentication Manager OTP Authentication

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- SafeNet Authentication Manager (SAM) OTP tokens
- SafeNet Authentication Manager maintenance contracts for OTP tokens
- SafeNet Authenticator Manager licenses sold only with OTP tokens

Distribution: Gemalto Sales, Distributors, Resellers and Existing Customers

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Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- SafeNet Authentication Manager OTP tokens
- SafeNet Authentication Manager maintenance contracts for OTP tokens
- SafeNet Authenticator Manager licenses sold only with OTP tokens

NOTE:

SafeNet Authentication Manager (SAM) supports certificate-based authentication (CBA) using Gemalto smart cards and PKI USB authenticators, OTP authentication using Gemalto's MobilePASS OTP app and OOB authentication via SMS and email.

This End of Sale notification applies to SafeNet Authentication Manager licenses and tokens that utilize **OTP authentication methods**.

Gemalto is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Gemalto will transition the SAM OTP products listed above to the replacement products outlined in this document and detailed in the "[Replacement Products](#)" section.

Gemalto has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	May 30, 2019	
END-OF-SALES (EOS)	May 31, 2019	<p>Due to the limited availability of hardware components, Gemalto will fulfill LTB orders as follows:</p> <ul style="list-style-type: none"> • Gemalto will make every effort to fulfill all orders placed during the LTB period. • Orders placed during the LTB period will be processed on a first-come first-served basis • Orders will not be accepted after the LTB end date
END-OF-SUPPORT	May 31, 2020	<p>Maintenance contracts can be purchased up until the LTB date, on 30 May 2019 with an end date of 31 May 2020.</p> <p>Gemalto will honor all maintenance contracts that were purchased before 30 November 2018.</p>
END-OF-LIFE (EOL)	May 31, 2020	

RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

End of Sale Part Numbers

A full list of End of Sale part numbers is available [HERE](#). Custom part numbers can be found in the appendix.

Product Name	Part Number
Professional Services_Quick Start_SafeNet Authentication Manager_Onsite delivery _one location	020-200005-006
ETOKEN,PACK,PASS EVENT,FOR SAM,DEFAULT,1 TOKEN	909-000074-001
SAFENET MOBILEPASS MESSAGING (FOR SAM)	909-000086-001
ETOKEN, BUNDLE, PASS EVENT, FOR SAM	909-012993-002
eToken, License, MobilePass, (+ 1 year Care),User	909-013618-002
SAFENET MOBILEPASS (FOR SAM), 2 YEAR, PLUS CARE	909-013618-003
SAFENET MOBILEPASS (FOR SAM), 3 YEAR, PLUS CARE	909-013618-004
ETOKEN, BUNDLE, PASS EVENT, FOR SAM, SHA256	909-020006-002
ETOKEN, PACK, OTP, PASS EVENT, FOR SAM, DEFAULT, 5 TOKENS	909-020177-002
ETOKEN, PACK, STARTER, PRO, FOR SAM, 5 TOKENS	909-020409-002
ETOKEN, PACK, STARTER, PRO, 5 TOKENS, FOR SAM	909-020409-502
ETOKEN, BUNDLE, PASS TIME, FOR SAM	909-020875-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 400 TOKENS	909-021985-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 500 TOKENS	909-021986-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 300 TOKENS	909-022181-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 200 TOKENS	909-022182-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 100 TOKENS	909-022183-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 90 TOKENS	909-022184-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 80 TOKENS	909-022185-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 70 TOKENS	909-022186-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 60 TOKENS	909-022187-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 50 TOKENS	909-022188-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 40 TOKENS	909-022189-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 30 TOKENS	909-022190-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 25 TOKENS	909-022191-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 20 TOKENS	909-022192-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 10 TOKENS	909-022193-002
ETOKEN, PACK, PASS TIME, FOR SAM, DEFAULT, 5 TOKENS	909-022194-002
ETOKEN, PACK, OTP, PASS EVENT, FOR SAM, DEFAULT, 1 TOKEN	909-022491-002
ETOKEN, PACK, OTP, PASS TIME, FOR SAM, DEFAULT, 1 TOKEN	909-022492-002
ETOKEN, PACK, OTP, GOLD, FOR SAM, DEFAULT, 1 TOKEN	909-022493-002
ETOKEN, BUNDLE, GENERAL, DEFAULT, PASS EVENT, 1, 1000000, OATH, SHA1, FOR SAM	909-022614-001
ETOKEN, BUNDLE, PASS EVENT, FOR SAM, GENERAL, DEFAULT, OATH, SHA1	909-022614-002

ETOKEN, BUNDLE, GENERAL, DEFAULT, PASS TIME, 1, 1000000, OATH, SHA256, FOR SAM	909-022616-001
ETOKEN, BUNDLE, PASS TIME, FOR SAM, DEFAULT, OATH, SHA256	909-022616-002
eToken, License, SAAS for SAM , (Cloud for SAM)	909-022715-002
ETOKEN, BUNDLE, SAFENET 3500, FOR SAM, DEFAULT	909-022925-002
ETOKEN, LICENSE, SAFENET MOBILE AUTHENTICATION FOR SAM, 1 YEAR, 1, 100, (+ 1 YEAR CARE) USER CURR	909-023010-001
eToken, License, SafeNet Mobile Authentication for SAM, 1 Year, (+ 1 year Care) User	909-023010-002
ETOKEN, PACK, SAFENET MOBILE AUTHENTICATION, 5 TOKENS, STARTER, FOR SAM	909-023042-001
ETOKEN, PACK, STARTER, SAFENET MOBILE AUTHENTICATION, FOR SAM, 5 TOKENS	909-023042-002
ETOKEN, BUNDLE, PASS TIME, FOR SAM, DEFAULT, OATH, SHA1	909-023313-002
ETOKEN, LICENSE, SAAS FOR SAM	948-022715-001
ETOKEN, BUNDLE, 3200 (GOLD), FOR TMS, DEFAULT	909-020683-002
ETOKEN,PACK,STARTER,OTP,PASS EVENT,5 TOKENS	909-020416-002
eToken, Pack, OTP, 5 Tokens, Starter, Pass	909-020416-502
eToken, Bundle, MobilePass, Starter, 5, 5	909-020437-002
eToken, License, MobilePass	909-020439-002
eToken, License, MobilePass, 1 Year, 1, 1	909-020441-002
eToken, Pack, Sample, 1 Token, Kit, Pass Event, for Sample Kit	909-020651-002
eToken, Pack, Sample, 1 Token, Kit, Gold, for Sample Kit	909-020652-002
ETOKEN, BUNDLE, PASS TIME, FOR SAM	909-020875-002
eToken, Pack, OTP, 5 Tokens, Starter, Pass Time	909-020876-502
LICENSE,ETOKEN MOBILEPASS MESSAGING,(+ 1 YEAR CARE),USER	909-021884-002
eToken, License, MobilePASS Messaging, 1 Year	909-021938-002
eToken,PASS Event,FW6.2.8,Plug,Blue 539C,SHA256	909-021954-003
eToken,PASS Event,FW6.2.8,Plug,Blue 539C,SHA256,ID (HEX),SHORT ID STICKER	909-021957-003
ETOKEN, BUNDLE, PASS TIME, FOR SAM, DEFAULT, OATH, SHA1	909-023313-002
eTOKEN, BUNDLE, FOR TMS, DEFAULT, GOLD, 1, 100, USERS	948-020683-001
ETOKEN, BUNDLE, PASS EVENT, FOR TMS, DEFAULT, SHA1 (10001-20000)	909-022483-002
eTOKEN, PACK, MOBILEPASS, 5 TOKENS, STARTER, (FOR TMS)	948-021936-001
eTOKEN, PACK, MOBILEPASS, MESSAGING, 5 TOKENS, STARTER, (FOR TMS)	948-021937-001
ETOKEN, PACK, OTP, 5 TOKENS, STARTER, GOLD, (FOR TMS ONLY)	909-000015-001
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 100 TOKENS	909-020181-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 10 TOKENS	909-020178-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 200 TOKENS	909-020216-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 20 TOKENS	909-020179-002

ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 25 TOKENS	909-020251-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 300 TOKENS	909-020217-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 30 TOKENS	909-020219-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 400 TOKENS	909-020218-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 40 TOKENS	909-020220-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 500 TOKENS	909-020225-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 50 TOKENS	909-020180-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 60 TOKENS	909-020221-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 70 TOKENS	909-020222-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 80 TOKENS	909-020223-002
ETOKEN, PACK, OTP, PASS EVENT, FOR TMS, DEFAULT, 90 TOKENS	909-020224-002
ETOKEN, PACK, STARTER, MOBILEPASS, FOR TMS, 5 TOKENS	909-021936-002
ETOKEN, PACK, STARTER, MOBILEPASS MESSAGING, FOR TMS, 5 TOKENS	909-021937-002
ETOKEN, PACK, STARTER, OTP, GOLD, FOR TMS, 5 TOKENS	909-020674-002
ETOKEN, PACK, STARTER, OTP, GOLD, FOR TMS, 5 TOKENS	909-020674-502

Replacement Products

SAM OTP customers will be offered a technical and commercial migration path to SafeNet Trusted Access. SAS PCE can be offered in cases where customers require an on-prem solution.

About SafeNet Trusted Access

SafeNet Trusted Access is an access management and authentication service that centrally manages and secures access to web and cloud-based applications. SafeNet Trusted Access allows organizations to easily secure cloud apps and meet risk management needs by leveraging a broad range of authentication methods to ensure secure remote access, secure network access and secure cloud and web-app access. SafeNet Trusted Access supports numerous authentication methods including: Push OTP, OTP app, OTP hardware tokens, SMS via mail and phone, PKI credentials, Google authenticator, pattern-based authentication, Kerberos and passwords + context-based authentication.

SafeNet Trusted Access is sold as a subscription. A basic SafeNet Trusted Access subscription includes:

- Service subscription
- One OTP hardware token
- Up to 5 OTP / software tokens that can be installed on multiple devices

For more details, please refer to the [SafeNet Trusted Access Web Page](#) or contact your Gemalto Account Manager.

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: <http://www.gemalto.com>.

Appendix – Custom End of Sale Part Numbers

The following custom part numbers are included in the End of Sale program

Part number
020-200005-010
020-200005-011
909-000203-001
909-000204-001
909-000215-001
909-000221-001
909-000244-001
909-000269-001
909-000288-001
909-000292-001
909-000298-001
909-000323-001
909-000327-001
909-000345-001
909-000368-001
909-000396-001
909-000421-001
909-000460-001
909-000536-001
909-000552-001
909-000553-001
909-000564-001
909-022560-002
909-022619-002
909-022620-002
909-022621-002
909-022646-001
909-022646-002
909-022647-001
909-022647-002
909-022694-002
909-022720-002
909-022832-001
909-022832-002

909-022833-001
909-022833-002
909-023045-002
909-023050-001
909-023050-002
909-023336-002
909-023337-002
909-023338-002
909-023339-002
909-023445-002
909-023454-002
909-023455-002
909-023509-002
909-023517-002
909-023518-002
909-023532-002
909-023541-002
909-023542-002
909-023544-002
909-023545-002
909-023581-002
909-023582-002
909-023583-002
909-023584-002
909-023642-002
909-023643-002
940-000012-001
909-022576-003
909-022611-002
909-022613-002
909-022618-003
909-022830-003
909-022831-003
909-023312-002
909-023437-003
909-023450-003
909-023504-002
909-023597-002

909-023599-002

909-023600-002

909-021258-002

909-021285-002

909-022539-002
