

SafeNet eToken 5300 & 5300C

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- SafeNet eToken 5300
- SafeNet eToken 5300C

Distribution: Thales Sales, Distributors, Resellers and Existing Customers

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Overview

The FIPS certification for the SafeNet eToken 5300 and 5300C is sunset since July 1, 2022 and is moved from "Active" to "Historical" status.

In view of this situation, and to ensure continued compliancy, Thales has already proposed replacement product with SafeNet eToken 5110+ FIPS; and will now discontinue the sale of the SafeNet eToken 5300 and 5300C.

Customers will be able to purchase the replacement products outlined in this document and detailed in the "Replacement Products" section.

Thales has developed a plan to ensure current customers have a smooth transition in upgrading to the latest available Thales technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	November 29, 2024	
END-OF-SALES (EOS)	November 30, 2024	Due to the limited availability of hardware components, Thales will fulfill LTB orders as follows:
		 Thales will make every effort to fulfill all orders placed during the LTB period.
		 Orders placed during the LTB period will be processed on a first-come first- served basis
		 Orders will not be accepted after the LTB end date
END-OF-LIFE (EOL)	November 30, 2025	End of support for SafeNet eToken 5300 & 5300C within SAC



RMA

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Thales will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Thales provides no guarantee that a problem with the said product can or will be resolved. Thales will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Thales will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.



EOS Part Numbers and Replacement

A full list of end of sale part numbers is available in the table below:

EOS Products		Replacement products	
PNs	Item Description	PNs	Item Description
909-000080-001	ETOKEN,SAFENET 5300 FIPS,MINI,BLACK,SIGN-PIN_EXCHANGE-PIN	909-000250-001 909-000156-001 909-000156-002	ETOKEN,SAFENET ETOKEN FUSION,MINI,BLACK (Not FIPS Certified) ETOKEN,SAFENET 5110+FIPS (L2),JAVA/80K,Black,ID (HEX) ETOKEN,SAFENET 5110+FIPS (L2),JAVA/80K,BLACK,ID (HEX),HKK-COO
909-000139-001	ETOKEN,SAFENET 5300C,MINI,BLACK,THALES LOGO,SIGN-PIN_EXCHANGE-PIN	909-000252-001	ETOKEN,SAFENET ETOKEN FUSION,USB-C,BLACK
909-000081-001	ETOKEN,SAFENET 5300,MICRO,BLACK,SIGN-PIN_EXCHANGE-TS+PIN		
909-000082-001	ETOKEN,SAFENET 5300,MICRO,BLACK,SIGN- TS+PIN_EXCHANGE-PIN	NA	No replacement for MICRO format tokens
909-000083-001	ETOKEN,SAFENET 5300,MICRO,BLACK,SIGN- TS+PIN_EXCHANGE-TS+PIN		No replacement for whore format tokens
909-000084-001	ETOKEN,SAFENET 5300,MICRO,BLACK,SIGN-PIN_EXCHANGE-PIN		
909-000077-001	ETOKEN,SAFENET 5300 FIPS,MINI,BLACK,SIGN-PIN_EXCHANGE-TS+PIN		
909-000078-001	ETOKEN,SAFENET 5300 FIPS,MINI,BLACK,SIGN-TS+PIN_EXCHANGE-PIN	NA	In case of touch use case, please reach out the Product Management
909-000079-001	ETOKEN,SAFENET 5300 FIPS,MINI,BLACK,SIGN- TS+PIN_EXCHANGE-TS+PIN		Team.
909-000138-001	ETOKEN,SAFENET 5300C,MINI,BLACK,THALES LOGO,SIGN-TS+PIN_EXCHANGE-TS+PIN		

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: https://cpl.thalesgroup.com/access-management/contact-us