THALES

SafeNet OTP 110 & eToken PASS

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- SafeNet OTP 110
- eToken PASS

Distribution: Thales Sales, Distributors, Resellers and Existing Customers

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Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- SafeNet OTP 110
- eToken PASS

Thales is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Thales will transition the products listed above to the replacement products outlined in this document and detailed in the "Replacement Products" section.

Thales has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Thales technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	December 30, 2024	
END-OF-SALES (EOS)	December 31, 2024	Due to the limited availability of hardware components, Thales will fulfill LTB orders as follows: • Thales will make every effort to fulfill all orders placed during the LTB period. • Orders placed during the LTB period will be processed on a first-come first-served basis • Orders will not be accepted after the LTB end date
END-OF-LIFE (EOL)	December 31, 2025	End of support for SafeNet OTP 110 & eToken PASS

RMA - Return Merchandise Authorization

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Thales will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Thales provides no guarantee that a problem with the said product can or will be resolved. Thales will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Thales will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

EOS Part Numbers and Replacement

A full list of end of sale part numbers is available in the table below:

EOS Products		Replacement products	
PNs	**Item Description**	**PNs**	**Item Description**
955-000241-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),SAS SPE/PCE,DAT	964-000020-001	Token,Bundle,SafeNet OTP 111, Time (6 DIGIT), all servers
955-000212-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),SAS SPE/PCE,CAPEX		
955-000237-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),Third Party Server,PSKC 1.0		
955-000238-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),Third Party Server,MFA BASE 32		
955-000239-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),Third Party Server,MFA VERISIGN		
955-000212-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),SAS SPE/PCE,CAPEX		
955-000208-001	Token,Bundle,SafeNet OTP 110,Time (6 Digit),STA		
909-000139-001	Token,Bundle,SafeNet OTP 110,Event (6 Digit),SAS SPE/PCE,DAT	964-000021-001	Token,Bundle,SafeNet OTP 111, Event (6 DIGIT), all servers
955-000236-001	Token,Bundle,SafeNet OTP 110,Event (6 Digit),Third Party Server,PSKC1.0		
955-000099-001	Token,Bundle,SafeNet OTP 110,Event (6 Digit),CSV for Duo		
955-000230-001	Token,Bundle,SafeNet OTP 110,Event(6 Digit),SAS SPE/PCE,CAPEX		
955-000230-001	Token,Bundle,SafeNet OTP 110,Event(6 Digit),SAS SPE/PCE,CAPEX		
955-000229-001	Token,Bundle,SafeNet OTP 110,Event (6 Digit),STA		
955-000111-001	Token,eToken Pass,SAS SPE/PCE (ON-PREM), Time, Bundle,CAPEX	964-000022-001	Token,Bundle,SafeNet OTP 112, Time (6 DIGIT), all servers
955-000040-001	Token,Bundle,eToken Pass Time,STA		
955-000105-001	Token,Bundle,eToken Pass Event,SAS SPE/PCE (On-Prem),CAPEX	964-000023-001	Token,Bundle,SafeNet OTP 112, Event (6 DIGIT), all servers
955-000105-002	Token,Bundle,eToken Pass Event,10 Tokens Pack,SAS SPE/PCE (On-Prem),CAPEX		
955-000039-001	Token,Bundle,eToken Pass Event,STA		

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: https://cpl.thalesgroup.com/access-management/contact-us