



# SafeNet Network Logon

## CUSTOMER RELEASE NOTES

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**Build:** 7  
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## Product Description

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SafeNet Network Logon (SNL) offers a full range of options to secure local network access. These include certificate-based and OTP strong authentication methods operating in off-line and connected mode. SNL also supports the creation of unique Windows domain logon profiles that can be securely stored on USB devices.

### SafeNet Network Logon offers the following features:

- Stores network logon credentials on a token
- Communicates with the Microsoft Password Credentials mechanism
- Provides strong two-factor authentication by requiring both a token and its password
- With SafeNet Authentication Manager (SAM), supports user authentication using an OTP passcode, with or without an OTP PIN/Windows Password
- Supports storage and management of multiple user profiles on one token
- Supports generation of random network logon passwords
- Supports domain password change procedures
- Supports domain logon and local computer logon with a certificate or OTP

## Release Description

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SafeNet Network Logon 8.3 repairs several defects.

## Resolved Issues

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Issue	Synopsis
SASIL-390	Logging on to Windows XP now works correctly after re-installing SNL.
SASIL-448	When logging on with SNL using Windows password and OTP with an expired Windows password, logon now succeeds.
SASIL-453	When logging on with SNL using a token with an expired password, after changing the password, logon now succeeds.
SASIL-567	SNL now supports authentication with NETBIOS\username to enable logon to multi-domain environments.
SASIL-705	SNL now installs correctly on Windows Server 2012 R2.

## Known Issues

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Issue	Synopsis
SASIL-766 SASIL-933	<b>Summary:</b> SNL Uses a SAPI API that is not included in a typical SafeNet Authentication Client (SAC) 9.0 installation. <b>Workaround:</b> During SAC 9.0 installation, choose <b>Custom Installation</b> and select the <b>SAPI</b> component. This will install the required SAPI dll.
SASIL-878 SASIL-914	<b>Summary:</b> SNL 8.2 cannot be upgraded automatically to SNL 8.3 on Windows 8.0 or above. <b>Workaround:</b> Uninstall SNL 8.2 and install SNL 8.3
SASIL-917	<b>Summary:</b> After the computer wakes from sleep mode, the logon screen appears without tiles for several seconds. <b>Workaround:</b> Wait until the tiles are displayed.

## Compatibility and Upgrade Information

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### Compatibility

#### Prerequisites

.NET 4.0 must be installed before installing SNL 8.3

#### Supported Tokens

SafeNet Network Logon 8.3 supports all authentication devices supported by SafeNet Authentication Client 8.2 and later.

For OTP authentication, SafeNet Network Logon 8.3 supports all OTP devices supported by SafeNet Authentication Manager 8.2 and later, except for tokens that employ a Challenge-Response mechanism.

#### Operating Systems

**The latest service packs of the following are supported:**

- Windows XP (32-bit and 64-bit)
- Windows Server 2003 (32-bit and 64-bit)
- Windows Server 2003 R2 (64-bit)
- Windows Vista (32-bit and 64-bit)
- Windows 7 (32-bit and 64-bit)
- Windows Server 2008 (32-bit and 64-bit)
- Windows Server 2008 R2 (64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)

## Directory Service

Microsoft Active Directory

## SafeNet Applications

### SafeNet Authentication Manager

SafeNet Authentication Manager 8.2 is required if using SafeNet Network Logon with OTP Passcode. If SafeNet Authentication Manager Client is installed, then SafeNet Authentication Client 8.2 or later must also be installed.

### SafeNet Authentication Client

For token (non-OTP) authentication on Windows XP, SafeNet Authentication Client 8.2 or later must be installed.

## Additional Software

Remote Desktop Connection 6.0 or later (optional): required for Remote Desktop Connection.

## Upgrade

Upgrade to SNL 8.3 from earlier versions is supported for all operating systems except Windows 8.0 or above.

For windows 8.0 or above, uninstall the existing SNL installation and install SNL 8.3.

## Product Documentation

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The following product documentation is associated with this release:

- SafeNet Network Logon 8.3 Administrator's Guide (PN: 007-012929-001)
- SafeNet Network Logon 8.3 User's Guide (PN: 007-012928-001)

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

## Support Contacts

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If you have questions or need additional assistance, contact SafeNet Customer Support through the listings below:

Contact Method	Contact Information	
Address	SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017, USA	
Phone	US	1-800-545-6608
	International	1-410-931-7520
Technical Support Customer Portal	<a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a> Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base.	