



SafeNet Cisco AnyConnect Client

CUSTOMER RELEASE NOTES

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Contents

Product Description	2
Release Description.....	2
New Features and Enhancements.....	2
Support for MobilePASS Token	2
User Interface Improvements.....	2
Support for New Versions of Cisco AnyConnect Client.....	2
Resolved and Known Issues.....	2
Resolved Issues.....	2
Known Issues.....	3
Compatibility	3
SafeNet Authentication Service	3
Cisco.....	3
Supported Authenticators	4
Supported Platforms	4
Product Documentation	4
Support Contacts	4

Product Description

Cisco AnyConnect Secure Mobility provides a comprehensive, highly secure enterprise mobility solution.

Cisco ASA (Adaptive Security Appliance) user authentication requires that a user provide a correct user name and password to log on successfully. The SafeNet Authentication Service Cisco AnyConnect Agent enables users to use this logon mechanism with strong authentication by adding a requirement to provide a one-time password (OTP) generated by a SafeNet Authentication Service token.

Release Description

SafeNet Cisco AnyConnect Client 2.0 is a major release. This release includes new features and bug fixes.

New Features and Enhancements

Support for MobilePASS Token

With this release, SafeNet Cisco AnyConnect Client now supports direct MobilePASS token-based authentication. SafeNet Cisco AnyConnect Client 2.0 is a major release which moves away from the legacy SafeNet MP-1 authenticator to SafeNet MobilePASS authenticator. That is, now it only supports MobilePASS, and the legacy integration with MP-1 is not supported.

User Interface Improvements

With this release, the SafeNet Cisco AnyConnect Client user interface has been improved for better user experience.

Support for New Versions of Cisco AnyConnect Client

With this release, the SafeNet Cisco AnyConnect Client is compatible with 3.1.x, 4.0.x, and 4.1.x versions of Cisco AnyConnect Client.

Resolved and Known Issues

Resolved Issues

Issue	Synopsis
SASNOI-1	SafeNet Cisco AnyConnect Client now supports direct MobilePASS token-based authentication.
SASNOI-2	The SafeNet Cisco AnyConnect Client user interface has been improved for better user experience.
SASNOI-3	Previously, the Cisco AnyConnect Client versions 3.1.x and 4.x were not supported.
SASNOI-176	While installing SafeNet Cisco AnyConnect Client 2.0, installation of Visual C++ 2010 Redistributable Package failed.

Issue	Synopsis
SASNOI-228	All the minor versions of the Cisco AnyConnect Client were not supported by the SafeNet Cisco AnyConnect Client.

Known Issues

None

Compatibility

SafeNet Authentication Service

- SafeNet Authentication Service Cloud
- SafeNet Authentication Service SPE/PCE Version 3.3.2 and later

Cisco

- Cisco ASA 5500 series
- ASA 8.3, 9.0
- ADSM 6.3 (1)
- Cisco AnyConnect Client tested
- 2.4
- 2.5
- 3.0
- 3.1
- 3.1.04063
- 3.1.08009
- 3.1.10010
- 3.1.05187
- 3.1.04072
- 3.1.08
- 4.0.00048
- 4.0.00051
- 4.1.02011
- 4.1.00028



NOTE: The SafeNet Cisco AnyConnect Client is assumed to work with all minor versions of Cisco AnyConnect Client. However, full compatibility for minor versions of Cisco AnyConnect Client cannot be verified.

Supported Authenticators

- MobilePASS

Supported Platforms

- Windows Server 2008 R2 (64-bit)
- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8.1 (64-bit)

Product Documentation

The following product documentation is associated with this release:

- SafeNet Cisco AnyConnect Client Configuration Guide

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

Support Contacts

If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or Gemalto Customer Support. Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
Address	Gemalto, Inc. 4690 Millennium Drive Belcamp, Maryland 21017, USA	
Phone	US	1-800-545-6608
	International	1-410-931-7520
Technical Support Customer Portal	https://serviceportal.safenet-inc.com Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the Gemalto Knowledge Base.	