



BlackShield ID

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce SafeNet’s End-of-Sale (EOS) plans for the BlackShield ID v2.X and BlackShield ID versions released prior to version v2.X.

Distribution: SafeNet Sales, Distributors, Resellers and Existing Customers

Product Relevancy:

This bulletin is relevant for customers using:

- BlackShield ID 2.X and versions of BlackShield ID released prior to version 2.X

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Overview

The purpose of this bulletin is to announce SafeNet's End-of-Sale (EOS) plans for the BlackShield ID v2.X authentication platform and versions of BlackShield ID released prior to version 2.X.

Key Dates

The following are key dates in the End of Life process of BlackShield ID v2.X authentication platform and versions of BlackShield ID released prior to version 2.X.

Milestone	Date	Comment
END-OF-SALE (EOS) for New Customers	30 th June, 2014	
END-OF-SALE (EOS) for Existing Customers	31 st March, 2015	
Last Time Support Renewal	31 st March, 2015	Renewal of support contracts will be possible for 1 year only this date.
End of Support	31 st March, 2016	Customers who have existing support contracts that were signed before June 29 th , 2014 and whose existing contracts extend beyond 31st March 2016 will get full support until their respective support contract ends.
End-of-Life	31 st March, 2017	

These dates apply to the following product:

Product	Version	Release Date
BlackShield ID	2.X and below	2008

Affected Part Numbers

Below are the GA part numbers which are affected by this announcement:

955-000037-001 LICENCE, BLACKSHIELD ON-PREM ID PRO 2.X SERVER

The part numbers below, listed in the legacy Cryptocard price sheet are affected by this announcement:

955-000037-001	BlackShield ID Pro 2.x Single Seat Server Licence, New Customer
10120	BlackShield ID Pro 2.x Single Seat Server Licence, Existing Customer
13120	BlackShield ID Pro 2.x Single Seat Server Licence - Limited



13920

BlackShield ID Pro 2.x Single Seat 3-month ICE use Server Licence

Replacement Products

Replacement Products

SafeNet has planned for a smooth transition to enable customers get access to the latest authentication technology. To this end, SafeNet is implementing a dedicated migration program that includes both a technical and commercial path for customers enabling customers to smoothly migrate to SafeNet Authentication Service. For details on migrating to SafeNet Authentication Service, please contact your SafeNet account manager.

Frequently Asked Questions

I have an existing customer whose support contract ends in December 2014. Can I renew their support contract? For how long?

- This customer's support contract can be renewed for one year, as end of support ends in March 2016.

I have an existing customer, whose support contract ends in September 2015. Can I renew their support contract? For how long?

- The **Last Time Support Renewal** date for all customers is March 31st 2015. Therefore, this customer's support contract cannot be renewed.

I have an existing customer whose support contract ends in December 2016. Will this customer get full support given that the End of Support date is March 31st, 2016?

- Yes. SafeNet will honor all support contracts that were signed before June 29th, 2014.

Contact Us

If you have additional questions or need help, please contact your local SafeNet account manager or one of our regional offices. For more information go to: <http://www.safenet-inc.com>