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## END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for Gemalto's SafeNet eToken 3400/3410 OTP authenticator.

**Distribution:** Gemalto Sales, Distributors, Resellers and Existing Customers

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## Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the SafeNet eToken 3400/3410 OTP authenticator.

Gemalto is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Gemalto will transition the products listed above to the replacement products outlined in this document and detailed in the [“Replacement Products”](#) section.

Gemalto has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

## Key Dates

The following are key dates in the End of Sale process:

| Milestone           | Date              | Comment |
|---------------------|-------------------|---------|
| LAST-TIME-BUY (LTB) | December 30, 2016 |         |
| END-OF-SALES (EOS)  | December 31, 2016 |         |
| END-OF-LIFE (EOL)   | December 31, 2017 |         |

## RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

## End of Sale Part Numbers

A full list of end of sale part numbers is listed below.

|                                    |  |
|------------------------------------|--|
| 909-000220-001                     | eToken 3400 – customized item  |
| 909-000221-001                     | eToken 3400 – customized item  |
| 909-000256-001                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAS,WHITE,MIFARE 4K                             |
| 909-000257-001                     | ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,WHITE,MIFARE 4K                           |
| 909-000292-001                     | eToken 3400 – customized item  |
| 909-000293-001                     | eToken 3400 – customized item  |
| 909-000396-001                     | eToken 3400 – customized item  |
| 909-000397-001                     | eToken 3400 – customized item  |
| 909-020737-002                     | ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,SAFENET AW                                |
| 909-022281-002                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),DEFAULT   |
| 909-022566-002                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),RMA   |
| 909-022947-002                     | eToken 3400 – customized item  |
| 909-022948-002                     | eToken 3400 – customized item  |
| 909-023094-002                     | ETOKEN,PACK,STARTER,SAFENET 3400 (EVENT),5 TOKENS                                      |
| 909-023094-502                     | ETOKEN,PACK,STARTER,SAFENET 3400 (EVENT),5 TOKENS                                      |
| 909-023507-002                     | ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,SAFENET AW,SC CHIP,PROGRAMMED             |
| 909-023544-002                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,SC CHIP                                     |
| 909-023545-002                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,SC CHIP,RMA                                 |
| 909-023642-002                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,BLANK,ISOPROX II (125KHz),SN (DEC)          |
| 909-023643-002                     | ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,BLANK,ISOPROX II,SN (DEC),RMA               |
| 909-023644-002                     | ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,WHITE,HID ISOPROX II (125KHz),SN (DEC)    |
| 909-023674-002                     | eToken 3400 – customized item  |
| 909-023675-002                     | eToken 3400 – customized item  |
| 909-023676-002                     | eToken 3400 – customized item  |
| 909-023677-002                     | eToken 3400 – customized item  |
| 955-000078-001                     | TOKEN,SAFENET 3400,SAS-CLOUD,EVENT,CAPEX   |
| 955-000168-001                     | TOKEN,ETOKEN 3400 EVENT,SAS SPE/PCE,CAPEX  |
| 955-000169-001                     | TOKEN,ETOKEN 3400 EVENT,SAS SPE/PCE,OPEX   |
| 955-000079-001                     | TOKEN,BUNDLE,SAFENET 3400,EVENT,SAS-CLOUD,OPEX   |
| 909-023674-002<br>(SmartDisplayer) | eToken 3400 – customized item  |
| 909-023507-002<br>(SmartDisplayer) | eToken, SafeNet 3400 (OTP on Card, Event), Plug, SafeNet artwork, + SC Chip            |
| 909-000257-001<br>(SmartDisplayer) | CONBOCARD,ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,WHITE,MIFARE 4K,W/O SMARTMODULE |
| 909-023447-002                     | ETOKEN,SAFENET 3410 (OTP ON CARD,TIME),PLUG,SAFENET AW                                 |
| 909-023448-002                     | ETOKEN,PACK,STARTER,OTP,SAFENET 3410 (TIME),5 TOKENS                                   |
| 909-023448-502                     | ETOKEN,PACK,STARTER,OTP,SAFENET 3410 (TIME),5 TOKENS                                   |
| 909-023508-002                     | ETOKEN,SAFENET 3410 (OTP ON CARD,TIME),PLUG,SAFENET AW,SC CHIP,PROGRAMMED              |
| 909-023539-002                     | ETOKEN,BUNDLE,SAFENET 3410 (TIME)  |
| 909-023540-002                     | ETOKEN,BUNDLE,SAFENET 3410 (TIME),RMA  |
| 909-023541-002                     | ETOKEN,BUNDLE,SAFENET 3410 (TIME),SC CHIP  |
| 909-023542-002                     | ETOKEN,BUNDLE,SAFENET 3410 (TIME),FOR SAM,SC CHIP,RMA                                  |
| 909-023508-002<br>(SmartDisplayer) | eToken, SafeNet 3410 (OTP on Card, Time), Plug, SafeNet artwork, + SC Chip             |

## Replacement Products

Gemalto has a broad offering of OTP authenticators which address numerous use cases. Please consult your account manager for additional guidelines on replacement products.

## Customizations

For ordering customized authenticators, customers will need to submit a new Customer Product Branding (CPB) form in order to adapt customizations to alternative Gemalto OTP authenticators. Please consult your account manager for lead times for fulfillment of customized authenticators as well as for more details on ordering considerations for replacement products.

## Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: <http://data-protection-updates.safenet-inc.com/>.