

SafeNet eToken 3400

END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for Gemalto's SafeNet eToken 3400/3410 OTP authenticator.

Distribution: Gemalto Sales, Distributors, Resellers and Existing Customers

Contents

Overview	2
Key Dates	2
RMA Policy	2
End of Sale Part Numbers	3
Replacement Products.....	4
Customizations	4
Contact Us	4

Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the SafeNet eToken 3400/3410 OTP authenticator.

Gemalto is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Gemalto will transition the products listed above to the replacement products outlined in this document and detailed in the [“Replacement Products”](#) section.

Gemalto has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	December 30, 2016	
END-OF-SALES (EOS)	December 31, 2016	
END-OF-LIFE (EOL)	December 31, 2017	

RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

End of Sale Part Numbers

A full list of end of sale part numbers is listed below.

909-000220-001	eToken 3400 – customized item
909-000221-001	eToken 3400 – customized item
909-000256-001	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAS,WHITE,MIFARE 4K
909-000257-001	ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,WHITE,MIFARE 4K
909-000292-001	eToken 3400 – customized item
909-000293-001	eToken 3400 – customized item
909-000396-001	eToken 3400 – customized item
909-000397-001	eToken 3400 – customized item
909-020737-002	ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,SAFENET AW
909-022281-002	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),DEFAULT
909-022566-002	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),RMA
909-022947-002	eToken 3400 – customized item
909-022948-002	eToken 3400 – customized item
909-023094-002	ETOKEN,PACK,STARTER,SAFENET 3400 (EVENT),5 TOKENS
909-023094-502	ETOKEN,PACK,STARTER,SAFENET 3400 (EVENT),5 TOKENS
909-023507-002	ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,SAFENET AW,SC CHIP,PROGRAMMED
909-023544-002	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,SC CHIP
909-023545-002	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,SC CHIP,RMA
909-023642-002	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,BLANK,ISOPROX II (125KHz),SN (DEC)
909-023643-002	ETOKEN,BUNDLE,SAFENET 3400 (EVENT),FOR SAM,BLANK,ISOPROX II,SN (DEC),RMA
909-023644-002	ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,WHITE,HID ISOPROX II (125KHz),SN (DEC)
909-023674-002	eToken 3400 – customized item
909-023675-002	eToken 3400 – customized item
909-023676-002	eToken 3400 – customized item
909-023677-002	eToken 3400 – customized item
955-000078-001	TOKEN,SAFENET 3400,SAS-CLOUD,EVENT,CAPEX
955-000168-001	TOKEN,ETOKEN 3400 EVENT,SAS SPE/PCE,CAPEX
955-000169-001	TOKEN,ETOKEN 3400 EVENT,SAS SPE/PCE,OPEX
955-000079-001	TOKEN,BUNDLE,SAFENET 3400,EVENT,SAS-CLOUD,OPEX
909-023674-002 (SmartDisplayer)	eToken 3400 – customized item
909-023507-002 (SmartDisplayer)	eToken, SafeNet 3400 (OTP on Card, Event), Plug, SafeNet artwork, + SC Chip
909-000257-001 (SmartDisplayer)	CONBOCARD,ETOKEN,SAFENET 3400 (OTP ON CARD,EVENT),PLUG,WHITE,MIFARE 4K,W/O SMARTMODULE
909-023447-002	ETOKEN,SAFENET 3410 (OTP ON CARD,TIME),PLUG,SAFENET AW
909-023448-002	ETOKEN,PACK,STARTER,OTP,SAFENET 3410 (TIME),5 TOKENS
909-023448-502	ETOKEN,PACK,STARTER,OTP,SAFENET 3410 (TIME),5 TOKENS
909-023508-002	ETOKEN,SAFENET 3410 (OTP ON CARD,TIME),PLUG,SAFENET AW,SC CHIP,PROGRAMMED
909-023539-002	ETOKEN,BUNDLE,SAFENET 3410 (TIME)
909-023540-002	ETOKEN,BUNDLE,SAFENET 3410 (TIME),RMA
909-023541-002	ETOKEN,BUNDLE,SAFENET 3410 (TIME),SC CHIP
909-023542-002	ETOKEN,BUNDLE,SAFENET 3410 (TIME),FOR SAM,SC CHIP,RMA
909-023508-002 (SmartDisplayer)	eToken, SafeNet 3410 (OTP on Card, Time), Plug, SafeNet artwork, + SC Chip

Replacement Products

Gemalto has a broad offering of OTP authenticators which address numerous use cases. Please consult your account manager for additional guidelines on replacement products.

Customizations

For ordering customized authenticators, customers will need to submit a new Customer Product Branding (CPB) form in order to adapt customizations to alternative Gemalto OTP authenticators. Please consult your account manager for lead times for fulfillment of customized authenticators as well as for more details on ordering considerations for replacement products.

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: <http://data-protection-updates.safenet-inc.com/>.