
END OF SALE ANNOUNCEMENT

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- IDBridge K3000 Smartcard reader

Distribution: Gemalto Sales, Distributors, Resellers and Existing Customers

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Overview

The purpose of this bulletin is to announce End-of-Sale (EOS) and Last-Time-Buy (LTB) plans for the following products:

- IDBridge K3000 Smartcard reader

Gemalto is committed to providing our customers with the most advanced authentication technologies. As part of our ongoing investments in our product portfolio, Gemalto will transition the products listed above to the replacement products outlined in this document and detailed in the [“Replacement Products”](#) section.

Gemalto has developed a plan to ensure current customers a smooth transition in upgrading to the latest available Gemalto technology. If you have questions about this transition that are not addressed in this document, please contact your local account manager for more information.

Key Dates

The following are key dates in the End of Sale process:

Milestone	Date	Comment
LAST-TIME-BUY (LTB)	April 2, 2018	
END-OF-SALES (EOS)	April 3, 2018	<p>Due to the limited availability of hardware components, Gemalto will fulfill LTB orders as follows:</p> <ul style="list-style-type: none">• Gemalto will make every effort to fulfill all orders placed during the LTB period.• Orders placed during the LTB period will be processed on a first-come first-served basis• Orders will not be accepted after the LTB end date
END-OF-LIFE (EOL)	April 3, 2019	

RMA Policy

RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement product. RMAs for products under warranty will be offered only if components are reasonably available. Hardware replacements where deemed appropriate after the Last-Time-Buy (LTB) will be with replacement products. Gemalto will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and Gemalto provides no guarantee that a problem with the said product can or will be resolved. Gemalto will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. Gemalto will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

End of Sale Part Numbers

A full list of end of sale part numbers is available below.

PNs	Item
A1241317B	IDBridge K3000 MONET+
A1241322A	IDBridge K3000 MONET+
A1142695	Plug and Sign personalized token ECO Bank (Image 3)
A1146704	Plug and Sign Generic personalized
A1346457	Plug and Sign personalized token NEDBANK
A1440321	IDBridge K3000 with keyring slot
A1481218	Plug and Sign personalized NEDBANK 4GB with keyri
A1495255	IDBridge K3000 4GB
A1495308	IDBridge K3000 PAREXEL 4GB
A1495310	IDBridge K3000 PAREXEL OPAQUE 4GB
A1784459	IDBridge K3000 PLUG & SIGN NEDBANK 8GB
M1002679	IDBridge K3000
M1002679	IDBridge K3000
A1195688	IDBridge K3000
A1165273	IDBridge K3000 2GB

Replacement Products

Please consult with your Gemalto local account manager or Product Management about alternative options.

Contact Us

If you have additional questions or need help, please contact your local account manager or one of our regional offices. For more information go to: <http://www.gemalto.com>.